

Welcome booklet, internal regulations and general conditions - Gîte "le
Claouset



Welcome to Le Claouset!

WELCOME
BOOKLET GÎTE "LE
CLAOUSER

internal regulations and general conditions

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Hello,

I look forward to welcoming you to Le Claouset! This, in a nutshell, is who we are as a family. Of English and Irish origin, we have been living in the Tarn for three years with the two youngest of our seven children: Florence (7) and Rufus (5).

I hope with all my heart that your stay with family or friends will be unforgettable. Here are a few things to make your stay as enjoyable as possible so that you can go home with stars in your eyes.

By reading these pages before you arrive, you can find out what to expect at Le Claouset and how, together, we can make your stay a real holiday experience.

In order to make your experience a success, this document contains a few points to be observed to ensure the safety of all, as well as the good condition of the premises and equipment. I hope you will not hesitate to send us your wishes to make your stay a success!

At the end of the booklet you will find a page that serves as an overview and three questionnaires that are part of our house rules. Please fill them in and return them to me at least two days before your arrival.

(Travellers of French nationality are not obliged to complete the police form).

Finally, I recommend you download the free app [what3word](#)^{s1}. I recommend this very easy to use geocoding system to indicate where the shops, museums etc. recommended in this booklet are located.

See you soon at Le

Claouset, Jo

¹ what3words allows the communication of an exact location using three dictionary words. For example, the Claouset car park is located at /// tavernier.entrepôt.éditant - much easier to use and share than '44.087315, 2.071011'! Visit www.what3words.com

Your arrival

You are welcome to arrive at 5pm unless otherwise arranged.

Please send an SMS to 06 27 05 03 19 or a message to the shared WhatsApp/Signal chat to indicate your exact arrival time.

The person who made the reservation must arrive first and give me the 500 € deposit.

Our exact address: Le Claouset ('Le Clauzet' according to the IGN and therefore some GPS) 1012 route du Suech
81640 le Ségur (Tarn)

- The house is located to the south-west of the hamlet of Suech on the small road that links it to the D91
- GPS: **44.087315, 2.071011**.
- what3words.com (parking): <https://w3w.co/tavernier.entrepôt.éditant>
- Google Maps 'Plus code': **33PC+WC Le Ségur**

The car park is for your exclusive use and is located to the **right of the building**, in front of the small wooden fence and white gate (please avoid parking on the other side of the road).

The entrance to the enclosed garden and gîte is behind the small white gate on the left.

Before your arrival ...

1. **We strongly advise you to take out travel insurance.**
2. To keep the pool clean and pleasant during your stay, I have to close it for at least three hours a day. What time would you prefer me to do this? In the morning? In the evening (see questionnaire below)
3. The water heater is regulated by a clock. It takes about three hours to heat the tank when it contains cold water. By default, it is on from 2am to 6am and from 7pm to 11pm. Does this work for you? Would you need a few extra hours in the morning - or evening? Anyway, if you don't have enough hot water, let me know and I'll set the clock.
4. **Do not move the wifi booster.**
5. If it's hot, I water the gardens every evening. On the other hand, I need one day a week to take care of the enclosed garden, mow the lawn in the pool area, clear the undergrowth etc. However, we want to respect your privacy and peace of mind... Do you prefer Wednesday or Thursday as your "gardening day"? (Please select a day when you will be away, preferably)

Your departure

The morning of your departure,

- Please remember to vacuum, wash the dishes and tidy up.
- **Don't forget the barbecue!**
- Put all used **towels** (including bath towels) in a pile in the kitchen.
- However, I would ask you to leave the sheets, duvet covers and pillowcases **on their respective beds.**

- If you have moved any **furniture or equipment**, please return it in the same condition as you found it on arrival. Don't forget the deckchairs etc.!
- Prepare a short list of all the possible **damages** and anything that is not in order.
- Open all **windows** as a sanitary measure (unless it is too windy).

Please leave by 10am at the latest, unless otherwise agreed in writing (see questionnaire below), once we have had a short 'check-in' together at around 9.45am.
(I need the whole day to prepare the gite, make the beds etc. for the next travellers).

The animals

I welcome your animals but you must respect these conditions:

- **Please let us know** by email or SMS well in advance
- **Bring a bed and/or blanket** to prevent your companions from climbing directly onto armchairs, sofas, beds etc.
- Dogs must be kept **on a lead** outside the gite, unless you are present and vigilant (we have cats).
- Pick up **dog mess** immediately.
- Animals are strictly **forbidden in the pool area**.

As for us, we have two dogs: Tilly, a labrador, and Lotta, a braque. Like all dogs, they bark loudly at times, but they are both very friendly, if a little enthusiastic. We also have a tabby cat, Max, and a pink cat, Grace, and two rabbits.

What we offer you for your comfort ...

- two wifi routers: SFR_9508, code **rquilitylist5ermouni**
- TV with a wide range of channels (pay-per-view channels and videos are at your expense)
- a washing machine (free)
- a clothesline
- bed linen (beds made on arrival)
- towels - two per person, one for the gite and one for the pool
- bathroom linen
- baby seats
- cots (available free of charge on request)
- electrical adapters (available free of charge on request)
- hair dryers
- a fully equipped kitchen (dishwasher, refrigerator with freezer compartment, sinks, microwave oven, coffee maker, kettle, toaster, etc.)
- Cleaning utensils and iron (available free of charge on request)
- cleaning service (on request, at a charge)
- babysitting service (on request, for a fee)
- mobile phone (on request, at a charge)

Please note that some utensils, services etc. are only available on request. We try to limit the number of items we are obliged to clean and disinfect.

For the beginning of your stay, we provide you with the following consumables:

- cream cleanser (liquid soap) and gel in the bathrooms
- garbage bags
- sugar cubes
- washing-up liquid
- paper towels and toilet paper
- jam
- ground coffee
- filters and capsules for making coffee
- charcoal
- additional linen, available free of charge on request.



Accessibility

We are sorry to say that our gîte is not accessible to everyone. However, the outside stairs to the main house are wide and not too steep. Please let us know if you prefer to use it.

Never smoke in the gîte. This is a strictly non-smoking area.

If you smoke in your enclosed garden or on the balcony, please collect all your cigarette butts and be aware of the fire hazard.

Security

Normally the pool is **open from 11am to 9.30pm** (or by arrangement - see above) and is for your exclusive use throughout your stay. However, please remember that **it can be very dangerous for children and/or non-swimmers**.

Immediately after your arrival we will show you **all** how our approved **alarm system** works. It goes off when any object or person over 6kg falls into the water. In addition, there is a barrier that separates the enclosed garden from the pool area, and it is intentionally complicated to open.

It is essential to keep all external barriers closed.

Remember that most of the enclosed garden is a shared space where children and pets of our fellow travellers or our own may be present. There is not much traffic on the road in front of the building but there are blind spots and drivers.

Preferably no drinks at the pool!

Keep an eye on your children.

In the end, nothing is better than **your vigilance**, especially when it comes to your children.

The walled garden

The areas of two tables in front of the gîte entrance, the barbecue and the playground are for your exclusive use. You are welcome to explore the enclosed garden, except for the area in front of the Fig Tree flat.

We ask you not to enter the upper part of the courtyard (beyond the two fig trees opposite) as it is private on the one hand and contains dilapidated buildings on the other.

Sunshades

Please close the sunshades if they are no longer needed, especially **when it is windy**. Remember that you are responsible for them, as for all the equipment in the gîte.



The brazier

Please ask us for the instructions for use.

The games room and the bikes

There is a trampoline, table tennis and table football in the games room. Please do not go into the rooms on the left overlooking the main hall.

Music and noise

Do not make too much noise outside the gîte in the evening. Please be considerate as the enclosed garden tends to amplify sounds and, in addition, night-time conversations can tend to become noisy.

For everyone's well-being, we ask that you return to the gîte well before midnight.

The environment

Bins

Think about sorting! There are three types of communal containers in Suech: for packaging, for glass and for household waste. Then we have compost bins.

Please put your rubbish bags, packaging and bottles in the communal containers **yourself**. Turn left three times: leave the car park, go left ... at the little crossroads on the left, you go up a bit ... and there are the bins a few metres further on your left. Watch out for wasps and broken glass!

The pipeline

We are not yet connected to the public sewer; we rely on our own septic tank.

Please do not throw things into the toilet or kitchen sink. Do NOT put any RICE in there! Please use the sink strainer.

Do not put **powder in the washing machine**, only washing liquid.

In the interest of the environment we no longer iron sheets etc.

As for you, you could ...

- showering for shorter periods of time with moderate water temperature
- use environmentally friendly cleaning products etc.
- sort your rubbish. We provide compostable bags, for example, and we collect them; just let us know.
- use dual flush toilets
- discover our region on foot or by bike as well as by car (there is a beautiful footpath that takes you to Monestiés, for example)

Electricity

The cost of electricity is constantly rising. We monitor our consumption on a daily basis and ask you to limit your consumption wherever possible, for example by using environmentally friendly programmes for the dishwasher and washing machine, and by switching off or lowering the radiators when not needed.

Any consumption in excess of 20 euros per day including VAT will be charged.

The races

Now might be a good time to download the free **what3words** app...

Le Ségur (2.7 kms):

- Boulangerie Arago (open in the morning only): ///
epicentre.vehémente.acting

Monestiés (2.7 kms, very pretty village):

- bakery: ///raviver.canton.enclume
- locavore grocery shop: ///fromagerie.chardon.forçons
- post office with **ATM**: ///equipière.scotchant.crépir
- pharmacy : ///enrouleur.plongeur.bourse
- Thursday evening walk (summer only): ///tirailleur.propulsive.adoratrice

Carmaux (12 kms): everything!

- Intermarché (supermarket and cheap fuel): ///rinçant.farceuse.study
- Netto : //optimism.winemaker.rimant
- Aldi: ///clou.apaisant.régaler
- Lidl: ///repayer.altemer.described
- tobacco: ///optant.adouber.remuage
- Crédit Agricole: place Gambetta: ///rorqual.rimant.campeur
- The other main banks: place Jean-Jaurès: ///comme.golfeur.échouer
- Tourist office of the Ségala tarnais: ///pétanque.repart.cerisier
- Excellent bakery-pastry shop: place Jean-Jaurès: ///remuant.élection.boucler
- Friday morning **market**: place Jean-Jaurès ///comme.golfeur.échouer; place Gambetta ///bref.ficher.bavard; and place de la Mairie ///appui.souffler.mijoter:
- Train station with trains to Albi/Toulouse and Rodez: ///arrosoir.produire.foudre

Cordes-sur-Ciel (15 kms, worth the trip):

- Carrefour (open on Sunday): ///soyeuse.escalier.pharaon
- Spar : ///legume.confirm.alliage
- pharmacy: ///admise.indigestion.hearing
- bakery: /// reactive.surgeon.shoe
- post office: ///agissant.losange.couvert
- restaurants : ///raconter.sifflons.enfanter
- cafés: ///tolons.traduite.décrivons
- tobacco: ///gazoduc.mouliner.rapprocher
- Several tourist shops in the upper town (definitely worth a visit!).
- Saturday morning market: ///scotcham.gommier.swinguer
- Train station at Vindrac-Alayrac (5 kms away): trains to Capdenac (for Figeac) or Gaillac/Toulouse: ///bulot.colorant.moineau

Blaye-les-Mines / Pont de Blaye (12.6 kms)

- Super U: ///protecting.cirant.hevea
- Station U: cheap fuel: ///bambin.parfum.décorant
- Pharmacy: ///persister.steam.camouflage
- Bakery: ///surimpose.vaquer.enroulement
- DistriCenter (clothing and shoes): next to Super U

Lescure d'Albigeois (21 kms): a whole shopping centre: ///pesons.chignon.privons

- E.Leclerc hypermarket, Action, Stokomani, InterSport, McDonalds etc.

Other markets:

- Laguépie : Wednesday : ///choyant.alpage.calendrier
- St-Antonin-Noble-Val : Sunday morning : ///truffer.cuisinier.alléchant

To eat

- L'Auberge Occitane in Monestiés : ///combinant.attelage.tricot
- Mad Dog Pizza in Monestiés: ///tremplin.profond.baigner
- Le Moulin de Varen, 82330 Varen, 05 63 65 45 10 : ///comforted.riverfront.obsolete
- "La Tourangelle" in Carmaux, place Gambetta: ///recette.finissons.juger

To see, to visit or to do

Essential websites:

- the Tarn Ségala Tourist Office: <http://tourisme-tarn-carmaux.fr>
- the commune of Le Ségur: <http://lesegur.fr/sports-detente/>
- Tourism in Occitania: <https://www.tourisme-occitanie.com>

Sights not to be missed:

- **Albi** (UNESCO World Heritage Site): historic centre, cathedral, Toulouse Lautrec Museum, the Tarn, covered market every day except Monday



The villages:

- Cordes-sur-Ciel: <https://www.cordessurciel.fr>
- Monestiés
<https://www.monesties.fr> ;
 - Chapel of Saint James : <http://tourisme-tarn-carmaux.fr/chapelle-saint-jacques/>
 - Bajen-Véga Museum: <http://tourisme-tarn-carmaux.fr/musee-bajen-vega/>
- Salles-sur-Cérou, Noailles, **Mauriac**, **Najac**, Crespin, **Penne**, Bruniquel, **Saint-Antonin- Noble-Val**, **Puycelsi**, Castelnau-de-Montmiral, Sauveterre-de-Rouergue ... you will discover so many charming villages in the region.

- The Aveyron Gorges
- The **vineyards** of Gaillac
- The **Castle of Mauriac**
- **Cagnac-les-Mines**: the Departmental Mining Museum (currently CLOSED)
- **Carmaux**: Museum/Centre d'Art du Verre (<http://www.museeverre-tarn.com>) (currently CLOSED); Centre aquatique l'Odysée
- **Blaye-les-Mines**: **Cap' Découverte** leisure park (opposite) with nearly 30 sports and leisure activities and the beautiful Sainte-Marie lake: <http://decision.guidon.randonneur>



Rivers:

- the **Viaur** (opposite) (with its elegant railway viaduct): swimming and fishing
- and don't forget our charming **Cérou** at the bottom of the valley. We will show you the small path to walk down to it in the woods.



- The lake of **Roucarié** (9 kms) : swimming, sailing, hiking : /// minutieuse.brader.crêperie

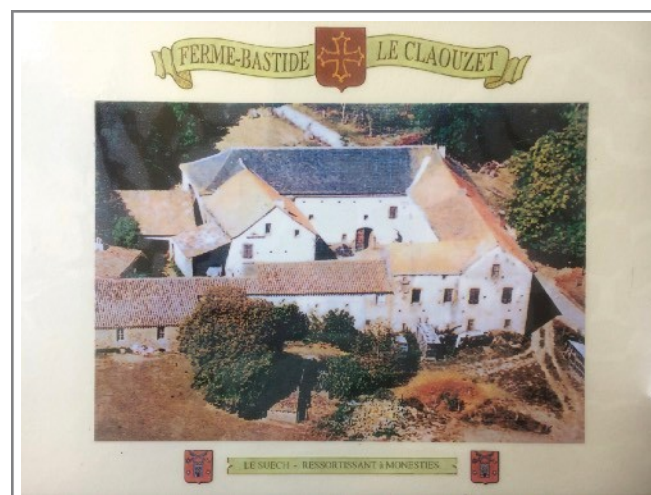
The history of the house

Le Claouset dit le Clauzet dit le Claouzet ... is an ancient farm-bastide dating from the Middle Ages. During the Hundred Years' War (1337-1453) many of these fortified farms were built to protect villages from marauding armies. The bastides held a whole range of small communities.

As ours has two wells, it was fairly self-contained. It was built around a central (lower) courtyard and consisted of a range of buildings from different centuries: barns, sheepfolds, workshops, a bread oven, a wine cellar, a forge, a distillery, flats for the owners as well as for the shepherds etc

...

The sheepfold along the north wall of the courtyard was destroyed by fire around 1990, giving the courtyard its present enlarged size. The photo below shows the farmhouse as it was before the fire.



The essentials of the welcome booklet

Security

- Closed barriers
- Keep an eye on your children
- be careful when it's windy
- GENERAL VIGILANCE
- preferably no glass at the pool

Arrival and departure

- Arrival from 17:00
- Parking **next to the gîte**

- Departure: 10 am at the latest, "inventory of fixtures" at 9.45 am, unless otherwise agreed.
- Please clean, wash dishes, tidy up, put your towels in a pile and open the windows.
- Don't forget the barbecue.
- **Sheets are left on the beds.**

Do not smoke inside the flat. You are

responsible for the equipment. Pets

- **Bring a bed and/or blanket** to prevent your companions from climbing directly onto the furniture
- Dogs must be kept **on a lead** outside the gîte.
- Pick up **dog mess** immediately.
- Animals are strictly **forbidden in the pool area.**

Please be considerate of your neighbours in the evening ...

Please keep to the house if you are having a party ...

Rubbish bins etc.

Do not flush anything down the toilet or sink - please use the strainer.

Think about sorting ... use the white bins in the kitchen and sort packaging and food.
glass

Take care of your own rubbish ... 3 times left to reach the
containers

Wifi: SFR_9508, code rquelylist5ermouni,

If you have any questions, wishes or concerns, please do not hesitate to contact us (06 27 05 03 19, WhatsApp, Signal, email: leclaouset.tarn@gmail.com)

- or come and find us, our house is next to the gîte.

Jo

Questionnaire and conditions - gîte le Claouset

(to be printed, filled in, signed and returned to us at least two days before your arrival)

Full name of the group leader: **Mobile number:**

+.....

Do you use: Signal? WhatsApp? Messenger?

Date of your stay:

Arrival on

Arrival range: ...h - ...h (*default 5 - 7*)

pmDeparture on

Departure range: ...h - ...h (*default 9 - **10 am***)

Overtime(*only with prior agreement*)

Your group :

..... adults children under 18.....animals

Do you need a cot?

Cleaning the pool

We prefer the pool to be cleaned ... from 8:00 to 10:40 (*default*)

other schedule

The water heater (it takes about 3 hours to heat up cold water)

We prefer as a schedule:

2am to 6am, 7pm to 11pm (*default*)

overtime :

other schedule

Gardening (*to be ignored if your stay is less than a week*)

We prefer as "gardening day"

Thursday (*default*) Wednesday Other day

The welcome booklet

I certify that the welcome booklet has been distributed to all adult members of the group, that they have read it and that they will take good note of its contents.

In particular, I certify that we have all taken note

- safety instructions (barriers, supervision of children etc.)
- of our responsibilities with regard to safety and equipment
- the house and pool rules
- agreed arrival and departure times
- the fact that Airbnb requires that the person who made the booking must be the first to arrive.
- (*if applicable*) of the internal rules for animals
- and the right of Airbnb or the owners to terminate our tenancy if we fail to comply with the rules

and we are committed to respecting them.

Done atle

<https://www.service-public.fr/particuliers/vosdroits/F33458>

Who should make a foreign tourist fill in an individual police form?

Verified on February 17, 2020 - Directorate of Legal and Administrative Information (Prime Minister)

Any person who rents out (**professionally or otherwise**) tourist accommodation to a **foreign** guest must have the guest complete an individual police form.

This may include :

- a hotel
- or a family holiday village or house
- or a residential tourism residence or village
- or a **furnished tourist accommodation**
- or a guest room
- or a camping or caravanning site (or other developed sites)

The foreign guest must complete and sign the form on arrival.

Children under 15 years of age may be included on the card of an accompanying adult. The form contains a number of details (see next page).

The hirer must keep the form for **6 months**. He must hand it over to the police and gendarmerie at their request (automatic transmission is no longer compulsory since 2015).

A clause in the rental agreement may allow the lessor to fill in the individual police form with the information obtained at the time of booking so that the client only has to sign the form on arrival.

Please note: if the foreign guest refuses to fill in or sign the individual police form, the lessor is entitled to refuse to make the tourist accommodation available to him.

This form is to be completed in application of [Article R. 611-42](#) of the Code de l'entrée et du séjour des étrangers et du droit d'asile.

This registration form must be completed pursuant to article R. 611-42 of Code of Entry and Stay of Aliens and of the Right of Asylum.

Writing in block letters

NAME : *Name*

First names: *First Name*

Date of birth: *Date of birth* Lieu

de naissance: *Place of birth*

Nationality: *Nationality*

Domicile habituel: *Permanent address*

Mobile phone number: *Mobile number*

E-mail address: *e-mail address*

Date of arrival at the institution and expected date of departure :
Date of arrival at the establishment and intended date of departure/

Date/ signature :

Children under 15 years of age accompanying the traveller | *Accompanying children under 15*

NAME : *Name*

First names: *First Name*

Date of birth: *Date of birth* Lieu

de naissance: *Place of birth*

Nationality: *Nationality*

Domicile habituel: *Permanent address*

Mobile phone number: *Mobile number*

E-mail address: *e-mail address*

Date of arrival at the institution and expected date of departure :
Date of arrival at the establishment and intended date of departure/

In accordance with the French law "Informatique et Libertés" n° 78-17 of 6 January 1978, you have the right to access and rectify your personal data by contacting the person in charge of your accommodation establishment. *In accordance with the 6th January 1978 Law on Information technologies and civil liberties, you have the right to access, rectify, modify and delete all data concerning you by contacting the manager of the establishment providing you accommodation.*

Civil liability insurance

Our insurer Pacifica asks us to ensure that our travellers are covered by public liability insurance or, if applicable, by travel insurance.

Please complete this form:

Traveller's first name	Insurer	Policy number
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